



April 27, 2009

Subject: HP Serviceguard for Linux Discontinuance Notification

Dear HP Serviceguard for Linux Customer,

We have heard from our customers that they desire to use high availability clustering software from their operating system vendors. As HP customers look to Red Hat or Novell for their Linux clustering software, HP has decided to announce the discontinuance of HP Serviceguard for Linux for HP ProLiant and HP Integrity servers. HP will continue to invest in HP Serviceguard for HP-UX 11i, as well as in other high availability offerings for HP ProLiant servers, such as HP Insight Recovery.

The purpose of this discontinuance announcement is to ensure that you have timely information regarding the product life of HP Serviceguard for Linux and to give you sufficient time to transition to your selected alternative. HP is committed to working with you to make this change as smooth as possible. Please note the following important product and support items:

- April 27, 2009:
 - HP will announce the discontinuance plans for HP Serviceguard for Linux. Customers will still have the option to buy HP Serviceguard for Linux until Oct 31, 2009.
 - HP will release a final full featured product - HP Serviceguard for Linux A.11.19. This release will support Red Hat 5, Novell SLES 10, and later, SLES 11. HP will provide this HP Serviceguard for Linux version to customers who are on active support, as part of their support agreement.
 - HP will continue to sell and deliver on support for HP Serviceguard for Linux in accordance with the dates listed below for the respective versions. HP will refund a pro-rata portion of any support contracts that expire after the applicable date when HP discontinues support.
- October 31, 2009: HP will discontinue sales of HP Serviceguard for Linux.
- HP will continue to support product versions A.11.18 and A.11.19 for five years as follows:
 - Through April 30, 2012: Three years of proactive support for all supported distributions.
 - May 1, 2012 to April 30, 2014: Two years of limited proactive support and knowledgebase support for all supported distributions.
 - For more information about supported release versions, please see the FAQ at <http://www.hp.com/go/sglxnews>.
 - This extends our normal A.11.18 support policy to allow a longer time for customer transitions.
- HP will provide white papers for those customers who want to transition to the high availability clustering software provided by Red Hat and Novell.

For more information on the HP Serviceguard for Linux discontinuance, please visit <http://www.hp.com/go/sglxnews>. If you have any questions regarding Serviceguard for Linux, please consult your local HP account team or send e-mail to SGLXhelp@hp.com.

Best regards,

HP Serviceguard for Linux Worldwide Program Office
Hewlett-Packard Company